

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Noriko Sugimoto
Serial No. : 10/007,198
For : TROUBLE MANAGEMENT SYSTEM
Filed : October 19, 2001
Examiner : Andre D. Boyce
Art Unit : 3623

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 CFR 1.1121(a)

In response to the Office Action mailed September 25, 2007, please amend the above
identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2
of this Amendment.

Remarks begin on page 7 of this Amendment.

I hereby certify that this correspondence is being transmitted via the Patent Electronic Filing System (EFS) to the United States Patent and
Trademark Office on the date shown below:

December 26, 2007
Date of Signature

John J. Torregale
Signature